# Interview Dr. Li Kim Selby

Second year family medicine resident at Geylang Polyclinic.

How many patient’s would you see typically in a day at the poly clinic?

It can range from around 20 to low 30s, on average about 25 per day. This is slightly lower than usual because the clinic recently changed the computer operating system and in order to ensure time to properly record everything the number of slots has been reduced to 4 per hour, where previously it was 6.

Is this pretty typical for all clinics or are there more high traffic locations?

Generally, pretty similar across the country.

How many patients would you say come in with ailments that don’t require a prescription? Could be treated with bedrest or painkillers?

It’s difficult to say, because different rooms are assigned different types of cases. Some will be allocated chronic cases with follow-ups, and some will be assigned acute cases. But in my experience for acute cases this can be as high as 60%.

How much time do you have with each patient?

This differs between chronic and acute cases, for acute cases about 10 minutes is allocated.

Do you have a set list of questions you ask or is it more by intuition?

It’s a mix, we’re taught a set of question you should ask but based on how the patient looks and how they answer questions it changes. Every doctor has a list in their head to rule out or in illnesses.

Have you ever used any kind of AI in your work?

Never, it’s rarely mentioned in teaching either. It may be a case where schools want to ensure doctors have the full set of skills and don’t rely on AI as a crutch/become dependent on it.

More specifically have you ever used or see any diagnosis aids using AI?

Question is moot from above answer.

Do you feel like something which gathered patients symptoms in advance and gave you a potential diagnosis could help you in our day to day work?

I feel like it could be useful in helping reduce the number of patients.

I would, however, be concerned that the model’s diagnosis could lead to bias in the diagnosis with the doctors. I’ve have seen instances where going into a consultation with a preconceived diagnosis can impact the questions asked and how the patients answers were interpreted to fit idea.